



Show My Homework Security Information

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Security – We Take It Seriously

With Show My Homework, you can manage homework with confidence. It provides a 99.9% up-time guarantee, up-time redundant storage, and configurable permissions. Security is of utmost importance to us here at Show My Homework. We thus commit extensive resources towards implementing, monitoring, and maintaining our security infrastructure including constant monitoring of production systems, ongoing threat assessment, rapid deployment of the latest security technologies, and the secure use of highly scalable and redundant online infrastructures. We have gone above and beyond the guidelines set by the erstwhile BECTA (British Educational Communications and Technology Agency) based on the “Good practice in information handling: Data encryption” document published (Version 2, March 20th 2009).

Protection at the facilities level

Show My Homework hosts its servers at an enterprise-grade data centre with ongoing audits, 24 x 7 x 365 monitoring and video surveillance, on-site security staff, mantraps, with strict access controls. All power and site environmental systems are in an N+1 redundant configuration to ensure fault tolerance. Multiple power feeds, UPS devices, and onsite backup diesel generators ensure continuous operation and robust infrastructure. Data is automatically backed up to a geographically separated site.

Protection at the network level

Servers reside behind a sophisticated firewall that selectively grants access to network resources. An Intrusion Detection System (IDS) continuously monitors network traffic to scan for the latest threats. Additionally, Show My Homework utilizes multiple internet backbone connections to provide routing redundancy and high performance connectivity. External penetration testing is performed to validate system functioning and security.

Protection at the application level

A user’s Show My Homework account is accessible only with that user’s given email address and password. The school’s Homework Calendar page is public via a URL that can be shared as a hyperlink. All data and file names are encoded once they arrive on our servers.

Protection at the user level

Show My Homework uses password and privilege techniques to validate access to all application data. For example, administrators control user privileges, limiting what they can see and do on Show My Homework and can set granular access permissions with a single click.

Privacy, Data Protection, CRB Checks – It Matters To Us

Show My Homework takes diligent care regarding privacy, data protection and CRB (Criminal Records Bureau) checks. All members of staff with access to the Show My Homework database are CRB-checked. Show My Homework is also registered with the Information Commissioners Office.

User verification process

Show My Homework is accessible through the internet and thus has no control over who visits the website. There is thus a possibility that a student might sign up as a teacher representing a school. However, we have certain measures in place to allow us to take action against users abusing the system:

1. On the teacher sign up form, there is an explicit checkbox that asks the user to confirm they are a member of the teaching staff at the school they are signing up to. The Terms of Service within the agreement state that Show My Homework will contact the school via Telephone, Email, or Fax, to verify the user's identity.
2. Administrators at Show My Homework have access to a list of users signing up on a daily basis. Any user registered with details that seem suspicious to Show My Homework is immediately flagged. Until their account is verified, they are frozen out of the system.
3. If a user fails our verification process or posts inappropriate content, Show My Homework administrators can delete their account and everything they have published.

If you would like further information about our security measures and data centre partners we use, please contact Naimish Gohil via email at: Naimish@showmyhomework.co.uk

Data Policy and Terms of Service Agreement

If you would like to read our data protection policy and our Terms of Service Agreement, please visit www.showmyhomework.co.uk and click the links below in the footer.

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